



Caring for the ones you care about

Discover the beneficiary support services that come with your life plan



You can trust Anthem Blue Cross to be there for your loved ones with support and care when they need it most. Your group life plan includes a variety of extra benefits and support services for your life beneficiaries.

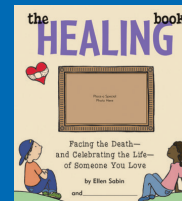
Resource Advisor

Resource Advisor can help your loved ones through the aftermath of a loss. For six months following the loss, they can connect with counseling and support services, at no cost, including:

24/7 access to telephone counseling

- Three counseling sessions either in-person or through LiveHealth Online video chat
- Financial counseling to help with the transition to new financial circumstances
- Legal consultations to assist with estate issues, or any other issue they encounter
- Unlimited access to Resource Advisor online resources at www.ResourceAdvisorCA.anthem.com with the sign-in name ResourceAdvisor

To access Resource Advisor services, beneficiaries can call 888-209-7840 and ask for Resource Advisor.



The Healing Book

If they would like, your beneficiaries will have the opportunity to order *The Healing Book* —

Facing the Death — and Celebrating the Life — of Someone You Love, through Resource Advisor at no charge. This book is meant to help the children in your life process loss in a sensitive and age-appropriate way.

The Healing Book can be ordered by visiting www.ResourceAdvisorCA.anthem.com and using the sign in name *ResourceAdvisor*. Next, select “Beneficiary Services”, follow the link for more information, and then click on the picture of *The Healing Book*.



Beneficiary Companion

Your loved ones will have a lot to do when it comes to settling your estate. Beneficiary Companion services ensure they aren't doing it alone. As long as your beneficiary is named the legal executor of your estate, Beneficiary Companion can provide support at no cost to help with the following services and more:

- Obtaining copies of death certificates
- Contacting financial institutions
- Notifying public agencies
- Placing a freeze on credit reports to protect against the opening of new accounts
- Closing all financial accounts to make it easier for an attorney to process and distribute funds

For assistance, your loved ones can call Beneficiary Companion at **888-209-7840**.

Access Advantage Account

An Access Advantage Account gives your beneficiaries options for how they would like to receive your life benefits. They can choose to have your benefits paid out by check or they can elect to have it paid to an Access Advantage Account. This account builds interest and allows funds to be used as they're needed. It also gives your loved ones the flexibility to make important investment decisions at a later, less stressful, time.

For life insurance proceeds to go to an Access Advantage Account, your beneficiaries will need to select that option on the Life Claim Form.

Loss can be difficult to manage alone. You can have peace of mind knowing we will be here to support the ones you love when they need it most.

Beneficiary Companion services are provided by Generali Global Assistance.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross Life and Health Insurance Company.

LiveHealth Online appointments are subject to availability. Online counseling is not appropriate for all kinds of problems. If you are in crisis or having suicidal thoughts, it's important that you seek help immediately. Please call 800-273-8255 (National Suicide Prevention Lifeline) or 911 for help. If your issue is an emergency, call 911 or go to your nearest emergency room. LiveHealth Online does not offer emergency services.

The Resource Advisor program is available to beneficiaries of the Insurer's policyholders and costs nothing additional for its use by qualified beneficiaries. Resource Advisor services are not a part of the certificate, policy or trust agreement and do not modify any insured benefits. Resource Advisor additional services are provided based on negotiated agreements between the insurance company and certain service providers. Although the insurance company endeavors to make these services available as described, modifications to our agreements with service providers may require that services be periodically modified or terminated. Such modification or termination of services may be made based on cost to the insurer, availability of services, or other business reasons at the discretion of the insurer or service providers.

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